

eNews - FREQUENTLY ASKED QUESTIONS

- **Why subscribe to eNews from County Government?**
 - The County relies on the news media and occasionally direct mail to communicate with our residents. Many times this information does not reach you at all or is incomplete. The eNews program is designed to deliver the most current and important information on County government directly to you -- quickly and free of charge -- via email. It's the County's attempt to stay connected with you and provide you with important information you want and need.
- **How often will I receive emails?**
 - eNewsletters are quarterly and an "eblast" will come as issues need addressing -- but not on a regular basis. We anticipate its frequency will be 10-12 times over the course of a year.
- **What information will be in the "eblast"?**
 - News of a critical and time-sensitive nature. Rather than expect residents to actively seek out information from the news media, or rely on the "coconut wireless," the County's goal is to deliver the information directly to you when it's happening.
- **What information will be in the eNewsletter?**
 - News of a less time-sensitive but important nature. Since this will go out only quarterly it will consist of current and useful information on what is happening in County government.
- **How big is the file?**
 - Less than 35 KB.
- **How do I sign up?**
 - Just fill out the sign-up form and return it at the event or email your name, street address and town to be added to the mailing list, eNews@kauai.gov. If you don't have email, you can call 241-4299 and ask to be added to the mailing list.
- **How do I sign up my family, friends and neighbors?**
 - Have them send an email to eNews@kauai.gov with their name, street address and town and indicate they would like to be added to the list of recipients.
- **Will you ask me for personal information?**
 - No, all we need is your email address.
- **Are you going to give or share my email address with anyone else, and will I get spammed?**
 - No, the County of Kaua'i does not sell or share its email lists with others.
- **If I decide not to continue receiving eNews from the County, can I have my email address removed from the mailing list?**
 - Yes, send an email to eNewsOptout@kauai.gov to unsubscribe.